NATIONAL INSTITUTE OF MANAGEMENT KARACHI



27th SENIOR MANAGEMENT COURSE

(Monday 24th February to Friday 12th June, 2020)

SYLLABUS

Prepared by: Training & Coordination Section, NIM Peshawar

> **Issued by:** Coordination Wing, NSPP

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INTRODUCTION

In the following pages, the Syllabus of the **27th Senior Management Course** (Monday 24th February to Friday 12th June, 2020) has been outlined. It covers all aspects of the Course, including its Aim, Scope, Block Study Hours, Allocation of Time for Studies and Events, Course Schedule, Block Programme, General Events, all the seven Study Modules (including Study Tours), Presentations, Miscellaneous Events (including the Conduct of Syndicate Meetings, Communication Skills and Analysis Paper). Conduct of these activities has been explained in the Academic Guidelines and Administrative Instructions issued separately

1. The aim of this handout is to familiarize the participants with the whole range of activities planned for them at the Institute. It is hoped that the participants will go through the Syllabus handout carefully and will keep consulting it through the entire duration of the Course.

2. Generally the class sessions at SMC would be conducted according to the timings given below. However, owing to certain compulsions these timings could be occasionally extended

<u>S#</u>	Days	<u>Event</u>	<u>Timings</u>	<u>Hours</u>		
1.	Monday to Thursday	Class Activity	0900-1700 hrs (6.5 hrs), Tea Break 30 minutes Lunch Break 1 hour	08		
2.	Friday	Class Activity	0900-1700 hrs (6 hrs), Tea Break 30 minutes Lunch & Jumma Prayer Break 1.5 hour	08		
3.	Saturday	Holiday / Research Day or as otherwise indicated (Above timings for 5 working days)				

27th SENIOR MANAGEMENT COURSE AIM AND SCOPE

<u>Aim</u>:

To enhance the capacity of potential BS-20 officers for effective public service delivery

Expected Core Competencies:

To achieve the course aim, Participants are expected to acquire the principal core competencies of evidence based decision making and problem solving to contribute significantly to the following:

- Assisting Evidence Based Policy Formulation
- Strategizing Policy Implementation
- Analyzing Qualitative and Quantitative data / information
- Managing all resources (tangible & intangible including knowledge)
- Team Building

Scope:

- Familiarize the participants with the **national environment** so as to understand the interplay of external and internal dynamics and their influence on governance in Pakistan
- Develop participants' understanding of the **diversity in Pakistani society** (socio-cultural values, beliefs and attitudes) and its relevance to policy implementation and governance
- Provide in-depth knowledge of governance and administrative structures of Pakistan along with relevant policy processes and implementation strategies
- Enable the participants to apply concepts and techniques of management, operational and technical implementation in the Pakistani environment
- Enhance participants' comprehension about operationalizing strategy
- Equip participants with evidence based research and analytical skills for enhanced performance on the job
- Through Workshops, Seminars and other group activities enhance the capacity of the participants in the use of **Information Communication Technology** and making it an effective tool of analysis, interpretation, decision making and monitoring
- Through study tours, expose the participants to issues and practical problems of the Pakistani society and state along with impact of various policies and management practices on the people of Pakistan
- Facilitate participants' good health and introduce variety in their course routine through co-curricular activities and sports

LIST OF ABBREVIATIONS

<u>S#</u>	Words	Abbreviation	<u>S#</u>	Words	Abbreviation
1.	Analysis Paper	AP	24.	Lecture Discussion	LD
2.	Analysis Paper De-Briefing	APDB	25.	Local Visit – Field Research	LV –FR
3.	Certificate Award Ceremony	CAC	26.	National Management College	NMC
4.	Certificate Award Ceremony Rehearsal	CACR	27.	National Management Hall	NMH
5.	Chief Instructor	CI	28.	National Management Wing	NMW
6.	Computer Literacy	CL	29.	National School of Public Policy	NSPP
7.	Country Presentation	СР	30.	Presentation	Р
8.	Computer	Cptr	31.	Panel Discussion	PD
9.	Course Review Committee	CRC	32.	Peer Rating	PrR
10.	Current Issue	CrI	33.	Post Visit Presentation	PVP
11.	Course Review Presentation	CRP	34.	Research	R
12.	Communication Skills	CSk	35.	Research Analysis Group	RAG
13.	Case Study Research	CSR	36.	Sunday	S
14.	Comprehension Test	СТ	37.	Simulation Exercises	SE
15.	Additional Directing Staff	ADS	38.	Service Group Presentation	SGP
16.	ADS (Training & Coordination)	ADS (T&C)	39.	Syndicate Meeting	SM
17.	General Event	GE	40.	Lecture/Talk	L/T
18.	Gazette Holiday	GH	41.	Senior Management Wing	SMW
19.	Guest Speaker	GS	42.	Syndicate Room	SR
20.	Individual Research Paper	IRP	43.	Syndicate	Synd
21.	IRP Presentation	IRPP	44.	Synopsis	Synp
22.	Inland Study Tour	IST	45.	Tutorial Discussion	TD
23.	Joint Session	JS	46.	Workshop	W

LIST OF ABBREVIATIONS OCCUPATIONAL GROUPS

<u>S#</u>	Occupational Group	Abbreviation	<u>S#</u>	Occupational Group	Abbreviation
1.	Azad Jammu & Kashmir Government	AJK	13.	National Accountability Bureau	NAB
2.	Commerce & Trade Group	C&T. Gp	14.	Pakistan Audit & Accounts Service	PA&AS
3.	Cabinet Division	Cbnt. Div	15.	Pakistan Customs Service	PCS
4.	Ex-Cadre	Ex-Cdr	16.	Pakistan Administrative Service	PAS
5.	Ex - Cadre Railways	Ex-Cdr (Rlys)	17.	Balochistan Civil Service	BCS
6.	Federal Board of Revenue	FBR	18.	Balochistan Secretariat Service	BSS
7.	Foreign Service of Pakistan	FSP	19.	Provincial Civil Service, Sindh	PCS-Sindh
8.	Intelligence Bureau	IB	20.	Police Service of Pakistan	PSP
9.	Information Group	Info. Gp	21.	Provincial Secretariat Service, Sindh	PSS-Sindh
10.	Inland Revenue Service	IRS	22.	Postal Group	Pstl. Gp
11.	Inter Service Intelligence	ISI	23.	Railways Group	Rlys Gp
12.	Military Land & Cantonment	ML&C	24.	Secretariat Group	Sectt. Gp

BLOCK STUDY HOURS

S. #	Working	Dates / Weeks / Days / Hrs.
1	Registration of Participants	Sunday 23 rd February, 2020
2	Total Weeks	16 Weeks
3	Course Duration	110 Days
4	Days Not Available (Holidays/Breaks)	
	a. Sundays	13 (Two Sundays for Simulation Exercises)
	b. Saturday	13 (Two Saturdays for Simulation Exercises)
	c. Gazette Holidays Total 05	05 = Pakistan Day (23 rd March, 2020) + Labour Day (1 st May, 2020) Eid-ul-Fitr (25-27)
	c. Gazette Hondays Total 05	May, 2020)
5	Total Days Not Available = 31	31 = (13 Sundays + 13 Saturdays + 05 Gazette Holidays)
6	Working Days Available	79 (110 – 31)
7	Hours Available:	
	a. Fridays = (17-2) 15	$15 \ge 06 = 90$
	one holiday & one term break falling on Friday	(Tea Break 30 minutes)+(1.5 hours Jumma Prayer & Lunch Break)
	b. Other Days = 64	64 x 6.5= 416
	0. Outer Days – 04	(Tea Break 30 minutes)+(1 hour Lunch Break)
8	Total Available Hrs.	(90 + 416) = 506 Hrs.

			Study Events / Hours				
S#	<u>Activities / Studies / Subjects</u>	LD	<u>PD</u>	<u>TD</u>	W	<u>Total</u>	<u>Broad Total</u> (Hrs)
	General Events			I I			
	a. Inaugural Session (Inaugural Address & Welcome Address)	-	-	-	-	01 / 01	
	b. Briefing by the CI, SMW	-	-	-	-	01 / 01	
	c Presentation on NSPP by the Dean	-	-	-	-	01 / 01	
1.	d. Personal Introduction – Faculty & Participants	-	-	-	-	01 / 02	
	e. Presentation on Modules/Studies by respective Sponsor DSs	-	-	-	-	01 / 02	13.0
	f. Assess your General Knowledge	-	-	-	-	01 / 01	
	g. Analytical Writing Test	-	-	-	-	01 / 01	_
	h. Comprehension Test (Term Wise)	-	-	-	-	03 / 02	
	i. Lecture on Nutrition; Role of Life Style Modification in Health	-	-	-	-	01 / 02	
2.	Module – 1:National Environment: Internal and External Dynamics (NEI&ED)	09 /18	4/10.5	02/03	01/04 Smnr	16/35.5	
3.	Module – 2: Impact of Diversity and Evolution of Pakistani Society on Administration and Service Delivery (ID&EPSA&SD)	09/17.5	05/13	06/09	01 / 03	21 / 42.5	174.5
4.	Module – 3: Economics and Financial Management at Operational Level- (E&FM OL)	11/21.5	07/17.5	-	02/07	20 / 46.0	1/4.5
5.	Module – 4: Issues of Operational Effectiveness within Governance Framework (IOE &GF)	05/09	02 / 5.5	-	07 /36	14 / 50.5	
6.	Module – 5: Research Methodology and its Application	06/11.5	-	(Fasahat) (Part I&II) 07	02 / 07	10 / 25.5	25.5
	Module – 6: Study Tours: Field Research						
	a. Inland Study Tour (IST)	-	-	-	-	01 / 33	
7.	b. Local Visit (LV - FR)	-	-	-	-	03 / 21	65.0
	c. $PVPs$ (LV) 02 hrs. + $PVPs$ (IST) 04 hrs. = 06 Hrs	-	-	-	-	04 / 10	
	d. Briefings LV / FR & IST	-	-	-	-	02 / 01	
		01 / 02	-	-	01 / 06	02 /08	
8.	Module – 7:Information Technology Programme	IT Progra	mme will r	un in afternoons (1	Mon –Fri) 17(00 to 1900 Hrs.	08.0

ALLOCATION OF TIME FOR STUDIES & EVENTS

	Activities / Studies / Subjects		Study Events / Hours				
S#			<u>PD</u>	<u>TD</u>	W	<u>Total</u>	<u>Broad Total</u> (Hrs)
	Simulation Exercises (SE)		1		I		
	SE-1	-	-	-	-	01 / 55.0	
9.	SE – 2	-	-	-	-	01 / 55.0	111.0
	Briefing Simulation Exercises	-	-	-	-	02 / 01.0	
	Case Studies Research (CSR)	1	1			I	
10.	CSR – 1	-	-	-		01 / 06.0	18.0
101	CSR – 2	-	-	-		01 / 06.0	10.0
	CSR – 3	-	-	-		01 / 06.0	
	Presentation and Miscellaneous Events		1	1			
	A. Presentations						
	• CrIPs (each 30 min). Total 44 will be conducted in Class Room	-	-	-	-	44 / 22.0	
	• SGPs (each 1 hr.) Total 06					06 / 06.0	61.5
	• IRPP's (each 50 minutes) Total 06	-	-	-	-	06 / 05.0	
	• IRP Consultation 1 st & 2 nd draft					10 / 24.5	
11.	• CRCP (2 hrs.) + CRC Discussion (02 hrs.)	-	-	-	-	02 / 04.0	
	B. Miscellaneous Events						
	• Analysis Papers (1x1.5 hrs+1x 2.5 hrs. +1x3 hrs.)					03 / 07	
	• Analysis Paper De-briefing (3 x 0.5 hrs.)					03 / 1.5	26.5
	• Peer Rating (0.5+0.5+02 hrs.)					03 / 03	20.3
	• Interviews with Faculty Advisors (02 hrs. in each Term)					03 / 06	
	Certificate Award Ceremony, Rehearsal & Group Photographs					03 / 09	
						Total Hours	495.0
	Available Hours						

Note: Current Issue, Service Group and IRP Presentations are planned assuming 50 Participants of 27th SMC, Karachi.

COURSE SCHEDULE

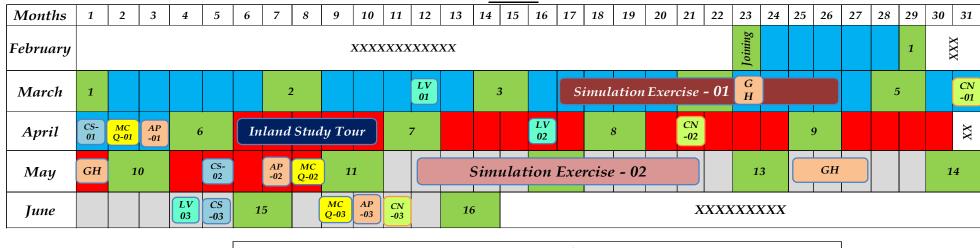
Breakup						
<u>S. #</u>		Duration				
1.	Arrival /	Registration	-		Sunday 23 rd February, 2020	1000 - 1300
2.	First Ter	m	Monday 24 th Februa	ry, 2020	Friday 3 rd April, 2020	06 Weeks
3.	Second 7	ſerm	Monday 6 th April, 20	020	Friday 8 th May, 2020	05 Weeks
4.	Third Te	rm	Monday 11 th May, 2	2020 Friday 12 th June, 2020		05 Weeks
					Total	16 Weeks
				Gazette Holida	ys	
Se	r No.		<u>Event</u>		Date	<u>Total</u>
	1.	Pakistan Day		Monday 23 rd Ma	urch, 2020	01
	2.	Labour Day		Friday 1 st May, 2	01	
	3.	Eid Ul Fitr		Monday 25-Wednesday 27 May, 2020		03
		1		1	Total	05

<u>National Institute of Management, Karachi</u> 27th Senior Management Course

(Monday 24 February to Friday 12 June, 2020)

BLOCK PROGRAMME

Final



Legend

1st Term	GH	Joining	Sunday 23 February, 2020
		First Term	Monday 24 Feb-Friday 03 April
2nd Term	Local Study Visit	Second Term	Monday 06 April-Friday 08 Mag
		Third Term	Monday 11 May-Friday 12 June
3rd Term	Inland Study Tour	SE - 01	17 - 26 March, 2020
		SE - 02	12 - 21 May, 2020
<i>Ex</i> - 1	CS: Case Study		
		Inland Study Tour	06 - 10 April, 2020
Ex - 2 Sat. & Sunday	TB: Term Break CN: Cultural Night	Gazette Holiday	Pakistan Day (23 March), Labor Day (01 May), Eid-ul- Fitr (25-27 May)

Wednesday 01 April, 2020
Tuesday 05 May, 2020
Friday 05 June, 2020
Thursday 12 March, 2020
Thursday 16 April, 2020
Thursday 04 June, 2020
Friday 03 April, 2020
Thursday 07 May, 2020
Wednesday 10 June, 2020
Thursday 02 April, 2020
Friday 08 May, 2020
Tuesday 09 June, 2020
Tuesday 31 March, 2020 9
Tuesday 21 April, 2020
Thursday 11 June, 2020

$\underline{MODULE-1}$

NATIONAL ENVIRONMENT: INTERNAL AND EXTERNAL DYNAMICS

$\underline{MODULE - 1}$

NATIONAL ENVIRONMENT: INTERNAL AND EXTERNAL DYNAMICS

AIM:

To enhance participants' understanding of prevailing national, regional and global environment and its impact on internal and external dynamics of policy implementation and governance in Pakistan

SCOPE:

- Statecraft and Public policy formulation in the light of national purpose, interests, aims and objectives
- Relationships between state institutions as given in the Constitution and their role in policy formulation and implementation
- Interplay of internal and external factors and its impact on public policy formulation and implementation

	<u>EVENTS</u>	NUMBER OF EVENTS	HOURS
1.	Lecture Discussion (LD)	09	18.0
2.	Panel Discussion (PD)	04	10.5
3.	Tutorial Discussion (TD)	02	03.0
4.	Seminar (Smnr)	01	04.0
	Total	16	35.5

Summary of Events

<u>MODULE – 1</u> <u>NATIONAL ENVIRONMENT: INTERNAL AND EXTERNAL DYNAMICS</u>

Ref #	TOPIC AND SCOPE	MODE	DURATION
1.01	 Public Policy – Formulation & Implementation Understanding the Government structure and public policy Understanding the Public policy process: agenda setting; policy formulation; decision-making; policy implementation; and policy evaluation Complexities involved in the process of formulation and implementation of public policy (discuss a case of recent public policy decision; how it was formulated and implemented) A case of recent public policy decision 	LD	02 Hours
1.02	National Security of Pakistan-Internal and External Dynamics • Security of Pakistan – Issues and Challenges/Elements of National Security • Changing paradigms of Internal Security with special emphasis on Post 9 / 11 period • Impact of sectarianism, extremism and terrorism on Pakistani society and economy • State response to internal & external security challenges • Regional and international factors effecting National Security • Issues of border management • State of preparedness (nuclear & conventional and non-conventional) • Emerging scenarios & likely responses	Seminar	04 Hours (02 Sessions)
1.03	 Foreign Policy of Pakistan Determinants of foreign policy Salient features of Pakistan 's Foreign Policy Foreign policy options in the changing regional and international scenario 	LD	02 Hours

Ref #	TOPIC AND SCOPE	MODE	DURATION
1.04	 Pakistan: State and Society Concept of State in modern discourse Relationship between State and Society – responsibilities and obligations Islamic perspective of State and its obligations Nature and direction of argumentation, deliberation and negotiation for managing State –citizen relationship in Pakistan, and the implications thereof Factors affecting societal change in Pakistan and future direction 	LD	2.5 Hours
1.05	 <u>Constitutional Framework Governing Pakistan</u> Role of Legislature, Executive & Judiciary in the Constitution Interpretation of the Constitution Judicial activism and its impact on governance Relationship amongst different Institutions of the State Paradoxes in the Constitution of Pakistan 	LD	1.5 Hours
1.06	 Impact of Governance on Service Delivery at the Federal, Provincial and Local Level Role of Federal Government in setting standards of service delivery Service delivery at the federal level Inter-provincial coordination Post 18th amendment scenario: provincial capacities, issues of coordination, governance and service delivery Current local government systems in Pakistan – a comparative study Interaction with private sector and NGOs for improved service delivery Service delivery at the local level and paradoxes associated with 18th Amendment Inter and Intra Coordination at three tiers of government 	PD	3 Hours

Ref #	TOPIC AND SCOPE	MODE	DURATION
1.07	<u>Terrorism, Violent Extremism and State Response</u> To have threadbare discussion on the contents of Ref # 1.08 PD	TD	1.5 Hours
1.08	Terrorism, Violent Extremism and State Response		
	Types and stages of radicalization		
	Sectarianism, nationalist movements and insurgencies		
	Regional and international influences exploiting the fault lines		
	Counter terrorism/extremism strategies and role of NACTA	20	
	Narrative of terrorists and counter narrative of the state	PD	2.5 Hours
	Radicalization of Pakistani society and state measures to de-radicalize		
	Money Laundering, FATF and Issues in Compliance		
	Impact of terrorism on society and economy		
	Mainstreaming of Madrassahs' or 'Madrassah Reforms		
1.9	Pak-India Relations		
	Indo-Pak relations: A Historical Perspective		
	• Legal and governance frameworks of AJ&K and Indian held Kashmir (IHK), and UN resolutions		
	Indus Water Treaty and emerging water disputes		
	Trade Related Issues		
	Increasing Indian Role in the Region	PD	2.5 Hours
	Bilateral Trade relations, including transit trade and SAFTA		
	• Repercussion of India-Pak relationship for South Asia in general and for SAARC in particular		
	• Rise of religious intolerance in India during BJP regime and impact on Pak-India relations		
	Repeal of Article 35A and 370 of Indian Constitution		
	Way forward		

Ref #	TOPIC AND SCOPE	MODE	DURATION
1.10	Water Resource Management		
	• Water availability, conservation and issues of scarcity in the context of climate change		
	• Water as a right and water apportionment through metering / technology		
	• International best practices on installation of desalination plants near coastal cities for provision of potable water		
	Indian and Pakistani perspectives on Indus Water Treaty	PD/LD	2.5 Hours
	• Inter provincial and interstate conflicts on water resources		
	• Water Apportionment Accord 1991: Issues in water demand and allocation		
	National Water Policy 2017		
	• Legal framework, governance and capacity issues in water sector		
1.11	Overview of Pakistan's Relations with Major Powers; USA and China	TD	1.5 Hours
	To have threadbare discussion on the contents of Ref # 1.12 LD & 1.13 LD		1.5 Hours
1.12	Overview of Pakistan's Relations with USA and the Changing Dynamics		
	• An appraisal of Pakistan's relations with USA since independence		
	Changing scenario in the region and the role of USA		
	• Economic development in Pakistan and the role of USA	LD	02 Hours
	• The current status of Pak-US relations – options for Pakistan		
	• CPEC: A new bone of contention in Pak-US Relations		
1.13	Impact of increasing strategic and economic cooperation between India and US on Pakistan Overview of Pakistan's Relations with China		
1110	 An appraisal of Pakistan's relations with China since independence 		
		LD	
			02 Hours
	Role of CPEC in Economic Development of Pakistan		
	China's political and diplomatic support for Pakistan		
	Role of SCO in current scenario		

Ref #	TOPIC AND SCOPE	MODE	DURATION
1.14	Pakistan's Relations with Afghanistan		
	Current Afghanistan scenario and options for Pakistan		
	Increasing Indian role in Afghanistan and its impact on Pakistan		
	Cross-border safe havens of Terrorists	LD	02 Hours
	Issues of Pak-Afghan border management		
	People to People Interaction		
	Regional Trade with specific focus on Pak-Afghan Transit Trade		
1.15	Pakistan's Relations with Iran & CARs		
	• Overview of Pakistan's relations with Iran and CARs		
	• Historical perspective of Pak-Iran-CARs relations.	LD	02 Hours
	• Prospects of IP and TAPI pipelines and their political / economic implications for Pakistan		
	• Impact of recent nuclear deal between Iran and the West on our relations		
1.16	Situation in the Middle East and its Impact on Pakistan		
	Bilateral relations between Pakistan and countries in the Middle East		
	Regional issues and challenges		
	Latest developments in the Middle East	LD	02 Hours
	Policy options for Pakistan		02 110415
	• Future prospects of employment of Pakistani Labour in the Middle East countries in view of their improved relations with Pakistan		
	Pakistan's Relations with Turkey Economic Cooperation and Strategic Alliance		

$\underline{MODULE-2}$

"IMPACT OF DIVERSITY AND EVOLUTION OF PAKISTANI SOCIETY

ON ADMINISTRATION AND SERVICE DELIVERY''

<u>MODULE – 2</u> <u>"IMPACT OF DIVERSITY AND EVOLUTION OF PAKISTANI SOCIETY</u> <u>ON ADMINISTRATION AND SERVICE DELIVERY"</u>

AIM:

To enhance Participants' Understanding of Socio-Cultural Values, Beliefs and Attitudes of Pakistani Society and their Relevance to Public Administration and Policy Implementation

SCOPE:

- Sensitize participants about the diverse composition of Pakistani society & its influence on public service
- Create awareness about the internal dynamics of the four provinces, AJK & Gilgit -Baltistan and its impact on national harmony & service delivery
- Build capacity of the participants to implement plans and programs with reference to marginalized sections of the society
- Develop an understanding of social issues confronting the state and society

Summary of Events

	<u>Events</u>	Number of Events	<u>Hours</u>
1.	Lecture Discussion (LD)	09	17.5
2.	Panel Discussion (PD)	05	13.0
3.	Tutorial Discussion (TD)	06	09.0
4.	Workshop (W)	01	03.0
	Total	21	42.5

<u>MODULE – 2</u>

"IMPACT OF DIVERSITY AND EVOLUTION OF PAKISTANI SOCIETY ON ADMINISTRATION AND SERVICE DELIVERY"

Ref #	TOPIC AND SCOPE	Mode	DURATION
2.01	 Public Service: Ethics and Governance Public Service Ethics and Values in Pakistan and their Impact on Governance and Service Delivery Ethics – definition and concept Existing laws and regulations on ethics; are they adequate; their implementation status and way forward Ethical values and practices – National and International perspectives Promoting ethics in the public service / examples of a few countries 	PD	2.5 Hours
2.02	Socio-Cultural Diversities within Punjab Province and their impact on Public Service Management To have threadbare discussion on the contents of Ref # 2.03 LD	TD	1.5 Hours
2.03	 Socio-Cultural Diversities within Punjab Province and their impact on Public Service Management Enhance understanding of the nature of diversities in Punjab province Issues emerging out of such diversities and their impact on governance How to address these issues with possible strategic options 	LD	02 Hours
2.04	Socio-Cultural Diversities within Khyber Pakhtunkhawa and their impact on Public Service Management To have threadbare discussion on the contents of Ref # 2.05 LD	TD	1.5 Hours

Ref #	TOPIC AND SCOPE	Mode	DURATION
2.05	Socio-Cultural Diversities within Khyber Pakhtunkhawa and their impact on Public Service Management		
	• Diversities in KP, erstwhile FATA and PATA		
	• Transition from traditional to rule based society and polity		
	• Deprivation and destruction leading to rise of sub nationalist movements	LD	02 Hours
	• Efficacy of the proposed legal frameworks and development strategies		
	• Issues and challenges in formulation and setting up of legal, economic and administrative infrastructures of governance and service delivery		
	Resource allocation out of NFC for the merged tribal districts		
2.06	Socio-Cultural Diversities within Sindh Province and their impact on Public Service Management	TD	1.5 Hours
	To have threadbare discussion on the contents of Ref # 2.07 LD	ID	
2.07	Socio-Cultural Diversities within Sindh Province and their impact on Public Service Management		
	• Enhance understanding of the nature of diversities in Sindh province		
	• Issues emerging out of such diversities and their impact on ethnic harmony and governance	LD	02 Hours
	• How to address these issues with possible strategic options?		
	• Issues pertaining to rural urban divide in Sindh and its political and economic implications		
2.08	Socio-Cultural Diversities within Balochistan Province and their impact on Public Service Management	TD	1.5 Hours
2.09	To have threadbare discussion on the contents of Ref # 2.09 LD		
2.09	Socio-Cultural Diversities within Balochistan Province and their impact on Public Service Management		
	Enhance understanding of the nature of diversities in Balochistan province	LD	02 Hours
	• Issues emerging from such diversities and their impact on ethnic harmony and governance		
	How to address these issues with possible strategic options		

Ref #	TOPIC AND SCOPE	Mode	DURATION
2.10	Peculiarities of Politico-administrative Arrangements and Governance in Gilgit-Baltistan To have threadbare discussion on the contents of Ref # 2.11 LD	TD	1.5 Hours
2.11	 Peculiarities of Politico-Administrative Arrangements & Governance in Gilgit - Baltistan Historical background of Political and Administrative institution building in GB Recent Political and Administrative reforms introduced in GB with special reference to GB Order 2018 and their impact on governance and Service delivery Political & economic peculiarities in GB & their impact on public service and development Sectarian fault lines: Impact an implication; How to manage it? 	LD	02 Hours
2.12	Socio-Cultural Diversities within AJ&K and their impact on Public Service Management To have threadbare discussion on the contents of Ref # 2.13 PD	TD	1.5 Hours
2.13	 Socio-Cultural Diversities within AJ&K and their impact on Public Service Management Enhance understanding of the nature of diversities in AJ&K Issues emerging out of such diversities and their impact on governance How to address these issues with possible strategic options Perceived or real sense of deprivation and discrimination 	LD	2.0 Hours
2.14	 Development of Arts & Literature and its Impact on Pakistani Society Evolution of Arts and literature in Pakistan Contemporary Pakistani Art and Literature and its impact on promoting national harmony Challenges, efforts and policies for promotion of Arts and Literature at national, sub-national and district level Heritage of Gandhara, Harappa, Mehr Garh and Mohenjo Daro 	PD	2.5 Hours

Ref #	TOPIC AND SCOPE	Mode	DURATION
2.15	Human Rights in Pakistan		
	State of Human Rights in Pakistan		
	Constitutional & Legal Framework and institutional mechanism for protection and promotion of Human Rights		
	War on terrorism and Human Rights abuses	PD	2.5 Hours
	International Human Rights Conventions and their compliance		
	Misuse of Blasphemy law		
	Vulnerabilities of minorities due to their socio-economic backwardness		
	• Strategies for the protection of human rights and welfare of minorities		
2.16	Women Empowerment and Gender Mainstreaming		
	Gender equality and Mainstreaming: Some conceptual issues		
	• Legislation and institutional development for women empowerment, their representation and participation in political, economic and administrative affairs		
	• Female labour force participation in Pakistan, regional and international comparison	LD	02 Hours
	• Discrimination against women in public service delivery, especially in education and health sectors		
	Women empowerment and social change		
	Promoting Gender Sensitivity in the Workplace		
	Future Policy Options		
2.17	Issues and Welfare of Children in Pakistan		
	Rights of children in Pakistan		
	• Constitutional, legal and institutional arrangements for welfare and protection of children	LD	02 Hours
	• Child labour in Pakistan, its incidence and measures for control		
	• Child abuse: Growing menace in the society		

Ref #	TOPIC AND SCOPE	Mode	DURATION
	• Malnutrition, stunting and infant mortality rate their current prevalence and policies to address them		
	Rights and care of Children with Disability		
	Pakistan's International commitments and national legislation for welfare of children		
	Future policy options		
2.18	Sustainable Urban Development and Eco Cities		
	• Levels and Patterns of urbanization and urban growth in Pakistan and their socio-economic and environmental impact		
	Socio-Economic Disparities between Rural & Urban Areas		
	Cities as engine of growth and development	W	3.0 Hours
	Challenges and issues in urban governance and urban management		
	• Past policies and their implementation		
	• Challenges of equitable distribution of resources and their impact on living conditions		
	Future Policy Options		
2.19	Population Dynamics of Pakistan		
	• Causes, trends and features of internal migration in Pakistan		
	• Inward and outward immigration in Pakistan and its implication		
	• Internal migration: patterns and implications		
	Socio-Economic challenges of internal migration and Government's response	DD	2.0.11
	• Size, structure and distribution of population in Pakistan	PD	3.0 Hours
	• Socio-economic impacts of demographic change in Pakistan		
	Future Policy Options		
	Population growth: Demographic dividend or disaster		
	Community, Society & State response to rising population		

Ref #	TOPIC AND SCOPE	Mode	DURATION
2.20	Environmental Management		
	• To understand the concepts of Environmental Management, Protection, sustainable development, ecology, biodiversity, pollution of natural elements and biological communities.		
	• Waste water management and various steps and procedures of wastewater treatment		
	• Laws to safeguard the environmental degradation, PEPA Act.		
	• To develop understanding about the issues relating to environmental impact analysis (EIA) and environmental safeguard procedures (ESP)		
	• To understand concepts and issues related to Natural Resource Management (NRM) especially in the context of Challenges posed by Climate Change.	PD	2.5 Hours
	• Assessment of International Conventions on Environment to which Pakistan is a signatory	PD	2.5 Hours
	Paris declaration		
	• Environmental hazards and their health impacts		
	• Burden of environmental diseases and the health-environment poverty link		
	• Concept of one health and Eco-health framework		
	• Case studies of emerging and re-emerging diseases like malaria, dengue, chest diseases Asthma, TB, Heart diseases		
	• Improving health and environment decision making process and policies and implementation of cross cutting programmes and projects		
2.21	<u>Climate Change</u>		
	Definition, concept and history of Climate Change		
	• Assessment of international Conventions on Climate Change to which Pakistan is a signatory		
	• Adequacy of institutional arrangements and policy provisions dealing with Climate Change in Pakistan	LD	1.5 Hours
	• Understand the dynamics of negotiating Pakistan's stance at international Fora		
	Relationship of Climate Change to social and economic development		
	Global debate on climate change		

MODULE -3

ECONOMIC AND FINANCIAL MANAGEMENT AT OPERATIONAL LEVEL

Module – 3

ECONOMIC AND FINANCIAL MANAGEMENT AT OPERATIONAL LEVEL

<u>AIM</u>:

To enhance comprehension of economic governance, concepts and issues, and enable the participants to use economic and financial instruments in analysis, interpretation and the implementation of policy

SCOPE:

- Understanding broad micro and macro-economic concepts
- Examining macro-economic frame work and processes for growth and development with special focus on Government interventions, and understanding the role of private sector in economic growth and development
- Understanding the rationale and performance of Public Sector enterprises
- Strategic appraisal of sectoral policies such as agricultural and industrial policies for economic growth
- Understand the Public Financial Management objectives and principles, instruments and methods
- Examining the role of markets in influencing the policy making and its implementation

EVENTS		NUMBER OF EVENTS	HOURS
1.	Lecture Discussion (LD)	11	21.5
2.	Panel Discussion (PD)	07	17.5
3.	Workshop	02	07.0
	Total	20	46.0

<u>Module – 3</u> ECONOMIC AND FINANCIAL MANAGEMENT AT OPERATIONAL LEVEL

Ref #	TOPIC AND SCOPE	Mode	Duration
3.01	Basic Concepts of Microeconomics for Decision – Making		02 Hours
	• Understanding concepts of consumers and producers, (aggregate) demand and supply, and consumer demand		
	• Understanding the theory (and cost) of production, opportunity and transaction cost	LD	
	Understanding market structure and game theory		
	Data sources from which microeconomic parameters can be estimated		
3.02	Basic Concepts of Macroeconomics for Decision – Making		
	• Understanding concept of GDP, GNP & its application in economic governance		02 Hours
	• Understanding the economic system and economic analysis, with emphasis on total national income and output, employment, the price level and inflation	LD	
	• Understanding the government budget, the national debt, and interest rates		
	Open economy and closed economy macroeconomic frameworks		
3.03	Economic Planning in Pakistan		2 Hours
	Planning frameworks and history of planning in Pakistan	/	
	• Understanding Macro economic planning and relevant issues like inflation, fiscal deficit, structural adjustment programs, balance of payment etc.	LD/PD	
	International Best Practices		
3.04	Taxation Structure in Pakistan (Federal)	PD	03 Hours
	• Taxation theory, practice and its relevance to economic growth		
	• Issues with the Provinces after 18th Amendment (Overlapping / input adjustment etc.)		
	• Present taxation Structure at the Federal level		

Ref #	TOPIC AND SCOPE	Mode	Duration
	Comparison between direct and indirect taxation and respective impact on society		
	• How to optimize the existing structure? Challenges and way forward		
	Tax reforms and outcomes		
	• Tax gap and how to bridge it?		
	Broadening of tax base		
	International best practices		
	Present taxation Structure at the provincial and district levels		
	Capacity and other operational level issues		
	• Enhanced potential and responsibility after devolution under the 18 th amendment		
	• Issues with FBR (Overlapping / input tax adjustment etc and how to resolve these)		
	• Level of incentive or disincentive for enhancing revenues after the 7 th NFC Award		
	• Challenges and way forward under the devolved setup		
	Local resource generation		
	• Agricultural income tax potential and issues in its realization		
	• Experience of other countries		
3.05	Public Finance Management		
	Overview of public finance in Pakistan		
	• Expenditure Budget and the basis of its allocation		
	• Prioritizing expenditure and re-allocation within the budget grant	LD	1.5 Hours
	Challenges and strategies for improving the financial system		
	Local Resource Generation		
	Public Debt Management		

Ref #	TOPIC AND SCOPE	Mode	Duration
3.06	 <u>Role of Foreign Economic Assistance in Pakistan's Economy</u> Understanding Foreign Economic Assistance (FEA) Trends in FEA to Pakistan Implications of Donors' Assistance for Pakistan's Economic Growth and Development Pakistan's Internal Dynamics and International Monetary Fund 	LD	02 Hours
3.07	 Economic Development and Growth What is economic development? Theories of economic development Economic growth versus economic development Basic Concepts of income inequality, poverty, population and various other development indicators applicable in governance Changing definitions and measures of poverty in Pakistan Social sector development in Pakistan: Role of NRSP, PPAF, CSO etc. Aspects of structural transformation of economy for economic growth & Development Effectiveness of poverty alleviation strategies, especially the BISP 	LD	02 Hours
3.08	 Challenges to Agriculture in Pakistan Pakistan's Economy and Agriculture (share in GDP; labor force; export contribution) Leading issues and challenges in agriculture sub-sectors including crop, forestry, horticulture, livestock and fisheries Produce markets, support pricing and subsidies Prospects of foreign direct investment in agriculture sector Challenges due to water and climate changes, challenges for enhancing productivity 	PD	2.5 Hours

Ref #	TOPIC AND SCOPE	Mode	Duration
3.09	 Industrial Development in Pakistan Evolution of Industrial Policy of Pakistan Structure of industry (large scale and SMEs) in Pakistan & its export potential Comparative performance of large scale and SME sector in Pakistan – Issues and challenges Issues and challenges including financing issues of SME Implementation strategy for industrial growth in the present policy environment Issues of industrial competitiveness in Pakistan Chinese investment in the CPEC projects and its impact on the industrial sector 	PD	2.5 Hours
3.10	Trade Policy & its Strategic Implications • Challenges/opportunities for trade relations with regional trade blocks • Domestic commerce and its linkages with trade • Interface with WTO - our preparedness and implications • Benefits of GSP+ for Pakistan • Critical analysis of Pakistan's FTAs and PTAs • Strategies for increasing & improving trade • Global competitiveness index and ease of doing business • Strategies for increasing Pakistan's exports and rationalizing imports • Role of Economic Diplomacy in Export Growth	PD/LD	2.5 Hours
3.11	 <u>The Dynamics of Energy Sector in Pakistan</u> Dynamics, Potential and viability of various energy mix options through structural arrangements IPP's & government's stance over circular debt Energy governance structure and expertise Challenges and strategies to address the energy crises 	LD	2 Hours

Ref #	TOPIC AND SCOPE	Mode	Duration
	CPEC related energy projects – their contribution towards a balanced energy mix		
	• Scope of alternate energy sources in Pakistan - issues and challenges		
	• Renewable energy potential in Pakistan and strategy for the future		
3.12	Understanding Financial Statements (Public Sector)		03 Hours
	International accounting standards and those followed in Pakistan		
	• Types of financial statements used by the Public Sector; their statistical value and importance in facilitating the decision making	W	
	• Legal requirements and actual practice, especially in the Public Sector		
	Hands on exercise on financial statements applications / Discuss case studies		
	National Accounting Model (NAM) and Budget books		
3.13	Understanding Financial Statements (Commercial)		04 Hours
	• International accounting standards and those followed in Pakistan	W	
	• Types of financial statements used by the Private Sector; their statistical value and importance in facilitating the decision making		
	• Legal requirements and actual practice, especially in the Private Sector		
	• Divide workshop into two parts:		
	> Conceptual		
	Hands-on exercises		
3.14	Multidimensional State - Market Relationship in Pakistan		2.5 Hours
	• Types of market in a mixed economy and the dynamics of their interplay	PD	
	• State institutions and frameworks for managing state - market relationship		
	• Regulatory Issues of capital markets including insider trading and brokerage firms in the market		
	Study of some model regulatory bodies in Pakistan		
	Cartelization and Monopolization: instances of market distortions		

Ref #	TOPIC AND SCOPE	Mode	Duration
	Disconnect between policy and implementation		
3.15	State Owned Entities & Privatization process in Pakistan		
	• Rationale of SOEs in Pakistan – Their performance as economic entities; issues, challenges and strategies for improving their regulatory regimes		
	Prospects of Public- Private partnership in SOEs		
	Privatization - a measure of revenue generation	LD	02 Hours
	• Does privatization lead to better management, in the greater public interest		
	Pakistan's privatization experience		
	• Risks and counter measure strategy for adopting public private partnership and the international experience		
3.16	Tourism Industry		
	• To understand Tourism as a major industry globally		
	Importance of domestic tourism and its promotion		
	• Types of tourism: religious tourism, health tourism, eco-tourism etc.	LD	02 Hours
	• Impact of Domestic Tourism on the economy, culture and environment		
	• Social globalization to improve the acceptance of the tourists and improve the conduct of local population		
	Government's measures to promote and develop tourism in Pakistan		
3.17	<u>CPEC –Belt and Road Initiative (BRI)</u>		
	Costs and benefits to China and Pakistan		
	Importance for trade and economic development		
	Socio-cultural impact		0.5.W
	HRD to maximize the benefits of BRI	PD	2.5 Hours
	Importance of Gwadar Sea Port		
	CPEC Long Term Plan including Agricultural Development		
	Security of CPEC		

Ref #	TOPIC AND SCOPE	Mode	Duration
	Agricultural Development under CPEC Long Term Plan		
3.18	Services Sector Development in Pakistan		
	Overview of the domestic Services Sector in Pakistan		
	• Reform and Development needs of major Services Sector Markets in Pakistan, with specific reference to market failures in major Services Sector Markets and the role of government	LD	2.0 Hours
	• Opportunities and challenges for the major service sectors: banking, IT, Telecom, hospitality, Retail etc.		
	• Regulatory framework for social and civil services: health, education, urban planning etc.		
3.19	Public Private Partnership		
	• Definition & Types of PPP		
	Policy framework		
	• Risk sharing between public & private sectors	LD	2.0 Hours
	Issues & Challenges		
	International PPP Practices & Models		
	• Successful PPP Models in Pakistan (e.g. Punjab Education Foundation)		
3.20	Sustainable Development Agenda		
	Historical perspective of development agenda: MDGs, SDGs and Rural Support Programs		
	• Implementation strategies of development agenda and their status	LD	2.0 Hours
	Poverty reduction Strategy paper, implementation and impact		
	Development Agenda in post 18th Amendment: Issues of coordination and implementation		

$\underline{MODULE-4}$

ISSUES OF OPERATIONAL EFFECTIVENESS WITHIN GOVERNANCE FRAMEWORK

MODULE – 4

ISSUES OF OPERATIONAL EFFECTIVENESS WITHIN GOVERNANCE FRAMEWORK

AIM:

To equip the participants with tools in the critical areas of operational management so as to develop their capacity for effective public service delivery within the governance framework

SCOPE:

- Capacity building through skill enhancement to implement evidence based policy, and measure its outcomes
- Familiarize the participants with the role of the Government and the private sector in the process of Policy Implementation
- Sensitize the participants with the need for integration of institutional effort for effective operational management
- Role of civil servant as a leader/manager for decision making and problem solving

	<u>EVENTS</u>	NUMBER OF EVENTS	<u>HOURS</u>
1.	Lecture Discussion (LD)	05	09.0
2.	Panel Discussion (PD)	02	05.5
3.	Workshop (W)	07	36.0
	Total	14	50.5

<u>MODULE – 4</u> ISSUES OF OPERATIONAL EFFECTIVENESS WITHIN GOVERNANCE FRAMEWORK

Ref #	TOPIC AND SCOPE	Mode	Duration
4.01	Stress Management		
	Definition and Theoretical Framework of Stress		
	Causes & Impact of Stress		
	• How to deal with personal and job related stress	Workshop	04 Hours
	Significance of work life balance		
	• Importance of Psycho - Social Health as a Key Element of Leadership and Change Management		
4.02	Strategy Implementation		
	Strategic management – conceptual framework		
	• Defining goals, reviewing gaps, identifying strategic alternatives and defining strategic options		
	KPIs (Key Performance Indicators)		
	• Devising Quantitative statements and qualitative measurement parameters keeping in view the mission, vision and goals	Workshop	6 Hours
	• Formulating different implementation strategy options for various sectors		
	Adoption of a pragmatic strategy plan for implementation		
	• Monitoring and evaluation of implementation process and taking corrective measures against any deviations		
4.03	Public Sector Project Management		
	Project Management in the context of requirements of the Planning Commission		
	Project identification, formulation & appraisal techniques		
	• Financial analysis of project, ratio application, transactional analysis of development projects-hands on exercises (NPV, IRR, Benefit cost ratios-basic histogram, S-curve, earned value analysis)	Workshop	05 Hours
	• Project management framework to optimize the allocation and integration of inputs-virtual project management		
	• Midterm review & corrective measures. Project Conclusion. Process of PC-III, IV &V		

Ref #	TOPIC AND SCOPE	Mode	Duration
	Project Risk Analysis		
	Portfolio management		
	Latest IT Applications		
	Case Study of a Public Sector Project		
4.04	Issues of HR in Public Sector		
	Critical appraisal of recruitment & training	LD	
	Job Analysis & adequacy of compensation & incentive structure		2 Hours
	• Performance Evaluation (analysis of input, outputs & outcomes)		
	Career Progression & personal growth		
	Change Management to produce professionally competent, globally informed and intellectually honest professionals		
	Comparison of Public & Private Sector HR Practices		
4.05	Handling Court Cases and Litigation		
	Preparing response / para wise comments on court cases		
	• Interaction with law officers and offices of the concerned governments	LD	
	• Preparation & Presentation of Cases on behalf of the Government		02 Hours
	• Capacity building of civil servants for interaction with judiciary		
	• Court etiquettes and mannerism to be adopted		

Ref #	TOPIC AND SCOPE	Mode	Duration
4.06	Interaction with Media-Persons and Use of Social Media in Governance		
	• Increasing public awareness due to role of media, Right to Information & Right to Services Laws, etc.		
	Rising trend of Media highlighting inefficiencies in Public Service delivery		
	The concept of Spokesperson in Public Sector organizations		
	Legal Framework governing media handling by Civil Servants	Workshop	6 Hours
	Proactive and Reactive approaches to media handling		
	Issues and Challenges in Media Interaction and in use of social media		
	Response to challenges within existing framework		
	Hands-on exercises (including mock) by the Ministry of Information		
4.07	Leadership		
	Conceptual Framework of Leadership, Change Management & Team Dynamics		
	Roles, responsibilities and nature of challenges of leadership in Public and Private Sectors		
	Leadership & Management Success Stories	PD	2.5 Hours
	Conflict resolution		
	Stakeholders management		
	Leadership styles and impact on performance		
4.08	Impact of RTI Laws on Public Service Delivery & Challenges for Public Servants		
	International and national RTI laws		
	Rationale and importance of RTI legislation	LD	1.5 Hours
	• Challenges and issues in the implementation of these laws	LD	1.5 Hours
	Measures for effective implementation of RTI laws		

Ref #	TOPIC AND SCOPE	Mode	Duration
4.09	Evidence Based Decision Making Three modules like Systematic Approaches to Decisions Making, Impact Evaluations, etc.	Workshop (Digital Modules & in Class Discussions)	08 Hours
4.10	Accountability Framework for Civil Servants • National Accountability Ordinance, 1999 • Provincial Anti-Corruption Framework • Departmental Proceedings under E&D Rules • Efficacy of Existing Accountability Framework in Pakistan	PD	3.0 Hours
4.11	PPRA & Contract Management • Public procurement regulatory framework and reforms in Pakistan • Issues and challenges in implementation of PP Rules, 2004 • Case studies in public procurement issues • Hands on exercises on procurement procedure • Introduction to Contract Management • Hands on exercises on contract negotiations • Issues in contract management with multinational organizations and case studies	W	04 Hours
4.12	 Institutional Development and Reforms in Pakistan Significance of Institution Development. Implications for Consolidation of Democratic Set Up and Improved Public Service Delivery and Economic Development International Best Practices Issues, Challenges and Reforms 	LD	1.5 Hours

Ref #	TOPIC AND SCOPE	Mode	Duration
4.13	Business Startup & Role of Innovation / Technology in Knowledge Economy Business Startup planning Innovative entrepreneurship Sustainability challenges Growth & Development process Growing beyond manufacturing to knowledge economy by taking advantage of IT Exploitation of knowledge economy by OECD countries Dependence on industrial economy and its constraints Knowledge economy of scales Role of civil servants in comprehending and applying the mechanism of knowledge economy	Workshop	03 Hours
4.14	 Shared Learning Environment Increased participation of women and changing nature of workplace Positives and Prejudices in Society Lessons to be learned from the developed word Gender Sensitization and norms of behavior (Do's and Dont's of behavior in a participatory environment) Legal and Institutional Framework for Redressal of Complaints 	LD	02 Hours

MODULE – 5

Research Methodology and its Application

<u>MODULE – 5</u> <u>Research Methodology and its Application</u>

<u>AIM</u>:

To introduce Research Methodology to participants with a view to enable them to undertake research related to public policy issues and their implementation

<u>SCOPE</u>:

- To equip participants with research and analytical skills for public policy implementation and review
- To inculcate and enhance the knowledge and ability of participants to analyze and interpret contemporary issues, enabling them to suggest public policy options in an organized manner
- Comprehend the methodology of analyzing and prioritizing public policy options for effective implementation

	<u>EVENTS</u>	NUMBER OF EVENTS	HOURS
1.	Lecture Discussions Research Methodology	03	06.0
2	Communication Skills (I&II) - LDs	02	04 .0
3	Exercise (Fasahat Part -1 & Part-2)-TD	02	07.0
4.	Critical Thinking – W	01	04.0
5.	Academic Professional Writing – W	01	03.0
6.	Introduction to Daftri Urdu-LD	01	01.5
	Total	10	25.5

<u>MODULE – 5</u> <u>RESEARCH METHODOLOGY AND ITS APPLICATION</u>

Ref. #	TOPIC AND SCOPE	MODE	DURATION
5.01 To 5.03	 Introduction to Research Methodology To provide a detailed guideline on research methods (qualitative and quantitative) employed for writing a research paper Plagiarism and intellectual dishonesty in research and how to avoid it 	LD	03x 02=06 Hours
5.04	 <u>Communication Skills-I</u> To inculcate and promote effective presentation skills among participants 	LD	02 Hours
5.05	Communication Skills-II • To inculcate and promote effective writing skills among participants	LD	02 Hours
5.06	 Critical Thinking To inculcate in participants, the art of critical thinking, i.e. presenting and assessing arguments / theories, on the basis of credible and relevant evidence Develop capacity to quickly evaluate the evidence: - Participants would also learn to sharpen their reading skills, including speed reading Developing open-mindedness and active listening skills Barriers to critical thinking Problem Solving and Critical Thinking Collaborative and Adaptive Problem-Solving & its advantages 	W	04 Hours
5.07	 <u>Analytical and Professional Writing</u> To inculcate and promote effective analytical writing skills amongst participants so as to enable them to analyze 	W	03 Hours

Ref. #	TOPIC AND SCOPE	MODE	DURATION
	 and present public policy issues in an organized and rational manner To impart the skill of 'Summary Writing' for putting up to different government functionaries 		
5.08	 Introduction to Daftri Urdu Need and significance of understanding a bi-lingual medium (Urdu) of instructions / communication Basic tips for writing Official Correspondence (draft, note, office memorandum, official summary etc.) in Urdu language 	LD	1.5 Hours
5.09 & 5.10	 Fasahat-I & II Two extempore public speaking exercises to provide basic instructions in Public Speaking. These will help participants in improving their presentation skills while facing an audience 	TDs (2)	3.5+3.5 Hours 2-days

MODULE -6

STUDY TOURS: FIELD RESEARCH

INLAND STUDY TOUR

&

LOCAL VISIT

MODULE – 6

STUDY TOURS: FIELD RESEARCH

INLAND STUDY TOUR = LOCAL VISIT

AIM:

To enhance the knowledge of participants about the functioning and performance of public service organizations and private institutions working in diversified socio-cultural environment

SCOPE:

- To visit Federal ministries, Provincial institutions and other organizations to gain knowledge about their functioning
- To interact with provincial political and bureaucratic leaders to benefit from their knowledge / experience and to have insight into their strategies / difficulties
- To visit different parts of all the provinces to gain insight into peculiar socio-cultural environment
- To understand impact of diverse socio-cultural environment on governance / service delivery
- To visit public / private sector enterprises to familiarize the participants with diverse management techniques and to draw comparisons
- To travel and stay together in smaller groups to develop friendly relationships for enhanced mutual understanding

<u>EVENTS</u>		NUMBER OF EVENTS	<u>HOURS</u>
6.01	Inland Study Tour (IST)	01	33
6.02	Local Visit - Field Research (LV-FR)	03	21
6.03	Post Visit Presentations (IST & LV -FRs)	04	10
6.04	Briefing IST & LV-FR	02	01
	Total	10	65

STRATEGY:

Inland Study Tours: Participants will be divided into two groups:-

Note: Inland Study Tours to be conducted considering the fact that minimum Air Travel is involved

Local Visit - Field Research (LV -FR):

Local Visit (At least one) will be planned in and around Peshawar during the course. Participants will be divided into a number of groups in relation to the organization / site to be visited

MODULE - 7

INFORMATION TECHNOLOGY PROGRAMME

INFORMATION TECHNOLOGY PROGRAMME

<u>Aim</u>:

To acquaint the participants with a working knowledge of computers so as to break their inertia and enable them to make use of IT, for enhancing their effectiveness, individually and at the organizational level and to equip them to utilize IT tools for decision making and monitoring performance

Ref. #	TOPIC AND SCOPE	MODE	DURATION
7.01	 <u>Computer Literacy Training including Hands on Training & Test</u> Working hands-on ability to use multipurpose office applications software like MS Office in order be able to type in MS Word a document / draft / format and save / print it, prepare MS Power Point Presentations including the use of calculations in MS Excel. Effective use of internet for academic research e.g. academic journals, articles, e-books, etc. and working know how of the e-mail system 	Computer Lab	IT Programme will run in afternoons (Mon –Fri) 1700 to 1900 Hrs.
7.02	 <u>Use Of IT For Effective Policy Implementation Service Delivery & Monitoring</u> Concept of evidence-based e-governance and its utility in policy implementation, service delivery & monitoring Use of ICT for decision-making and monitoring performance Case Studies of use of ICT in health, education, policing etc. Hands-on Training on development of various IT applications Concept of Big DATA, DATA Analytics, IOTs and emerging trends 	Workshop To be organized by PITB	06 Hours
7.03	 Use Of IT For Effective Policy Implementation Service Delivery & Monitoring Concept of evidence-based e-governance and its utility in policy implementation, service delivery & monitoring Use of ICT for decision-making and monitoring performance Case Studies of use of ICT in health, education, policing etc. Hands-on Training on development of various IT applications Concept of Big DATA, DATA Analytics, IOTs and emerging trends 	LD by PITB Speaker	02 Hours

SIMULATION EXERCISES

Aim:

- Develop participants' strategic vision for developing integrated policy implementation frameworks to achieve the national objectives
- Offer the participants opportunities to apply their knowledge and skills to develop practicable solutions for effective service delivery
- Develop the attitudes and skills required for working in a team, and of building consensus through a consultative process
- Sharpen the participants' ability to sift out the essential from the trivial in a given scenario and prioritize issues in a constrained resource and time environment

Scope:

- Develop effective "Implementation Mechanisms" which will ensure service delivery to the public under a given environment while ensuring that such a mechanism achieves the goals envisaged in the national policy directive
- Enable the participants to prioritize the issues and policy / strategy options keeping in view the social, economic and political constraints while allocating limited resources among competing demands
- Develop ability to strike a balance between continuity and change based on a realistic analysis of the challenges and opportunities arrived at by a strategic appraisal of the prevailing environment
- Enhance participants' capacity to formulate specific set of action plans for sustained execution of the operational strategies which provide equitable and financially sustainable solutions
- Sharpen foresight to identify potential destabilizing factors and suggest contingency plans to overcome them with a view to ensure uninterrupted service delivery
- Develop abilities to innovate and formulate strategies which are not based on mundane and run off the mill practices
- Familiarize participants with the process of formulating comprehensive National Policies

Conduct:

There will be two simulation exercises during the course.

Ref.	Exercises	Duration
8.01	S.E – I	55 Hours
8.02	S.E – II	55 Hours
8.03	Briefing Exercises	01 Hour
	Total	111 hours

CASE STUDIES

<u>Aim:</u>

To develop analytical skills of the participants and to demonstrate the knowledge skills and experience in real life situation, the Case Studies are conducted during the Course

Conduct:

There will be three Case Studies; one in every term

- CSR 1
- CSR 2
- CSR 3

PRESENTATIONS

AND

MISCELLANEOUS EVENTS

Event Duration		Ref
	PRESENTAT	
		Current Issues Presentations (CrIP)
17 Hours	on next pages)	• CrIP-1 to 34 (30 minutes each) (See
		Service Group Presentations (SGPs)
ails on next pages) 06 Hours		• SGP 1 to 06
		ndividual Research Paper (IRP)
ninutes each 05 Hours		Individual Research Paper Presentation
24.5 Hours		• IRP Consultation 1 st & 2 nd draft
details on next pages 04 Hours	CRC Discussion	Course Review Committee Presentation CF
Total 61.5 Hours		
	ion (LV/FR)	Post Visit Presentations IST & Post Visit Pr
	LV - FR $6 = 6$ hrs. = 10 Ho	• PVPs (IST) – PVPs (LV - FR) IST =
		• Briefings IST + LV - FR 01 Hour
	MISCELLANEOU	
	<u>g (APDB)</u>	Analysis Paper (AP) and Analysis Paper De
pages 1.5 Hours		• AP – 1
pages 2.5 Hours		• AP – 2
pages 03 Hours		• AP – 3
1.5 Hours		• APDB - 1 to 3
		Peer Rating (PrR)
R-2 = 0.5 hr and $PrR-3 = 2$ hrs. each: 03 Hours		• PrR-1 to 3
03 / 06 Hours	ach Term)	• Interviews with Faculty Advisors (02 I
03 / 9 Hours	Certificate Award Ceremony, Rehearsal & Group Photographs	
Total 26.5 Hours		
	Comprehension Test (Course Module) 1 to 3At the end of each term, Comprehension Test based on Course Modules' contents will be conducted to asses Participants' understanding of these subjects (45 minutes each) 02 hrs	
	ninutes each) 02 hrs	1 to 3

PRESENTATIONS (P)

CURRENT ISSUES PRESENTATIONS (CrIPs)

<u>Aim</u>:

To encourage the participants to analyze a current issue impinging upon the socio-cultural, economic, political or any other facet of life in Pakistan which has serious policy implications with a view to promote their understanding about the strategizing the implementation of public Policy

Methodology:

- Current Issue presentations are made by all the participants
- Topic should relate to Pakistan and to a policy issue in current public debate, and preferably based on the participant's past work experience
- Topic is required to be selected by the participant in consultation with and approval of Syndicate DS
- Three options are invited from each participant and topics are finalized in a Faculty Meeting
- Perspective of the selected current issue topic is required to be discussed by the participant with the faculty advisor
- A current issue selected by one participant is not allowed to another participant under any pretext

No. of Presentations

Ref.	CrI Presentations	Duration
CrIP-1 to 34	Each CrIP will be of 30 minute; 20 minutes for the presentation and 10 minutes for Q & A	17 Hrs
Date, Time and Venue will be reflected in the Weekly Programme		

SERVICE GROUP PRESENTATIONS (SGPs)

Aim:

To familiarize all participants about Government departments / organizations / occupational groups

Scope:

- Highlight the history, evolution, and the present status of department / organization/occupational group mentioning relevant laws governing the functional parameters
- Discuss issues relevant to the effectiveness of the department / organization/occupational group, e.g., career planning, incentivization, training etc.
- Bring up both the strengths and weaknesses of department / organization / occupational group
- Identify and discuss the future direction and prospects for the growth of department / organization / occupational group

PROPOSED FORMAT:

Designated Participants will make one-hour presentation each on their respective occupational group which would generally be on following lines. They are advised to consult their Faculty Advisors while preparing the SGPs:

- 1. Historical evolution of the Department / Occupational Group
- 2. Relevant laws governing the organizational structure, size and functions of the Department / Occupational Group
- 3. Functions of the Department / Occupational Group
- 4. Management of the Department / Occupational Group:
 - (a) Human Resource (recruitment, training and promotion policy)
 - (b) Financial Resources
 - (c) Physical Resources
 - (d) Technical Resources
- 5. Management style of the Department / Occupational Group:
 - i. Methods and procedures of decision making
 - ii. Planning
 - iii. Implementation
 - iv. Monitoring and evaluation
- 6. Identification of issues and problems hindering a successful pursuit of the targets of the department / organization
- 7. Policy options for tackling these problems
- 8. Change management for enhancing performance
- 9. Relevance of the department/organization / occupational group to the changing paradigm of governance and its likely future evolution

(<u>Note</u>: SGP should not be viewed as a defense of the department / organization / occupational group being presented. The presentation will be assessed for its accuracy of factual data, objectivity of analysis, and implement ability of recommendations)

No. of Presentations

<u>Ref.</u>	SGP Presentations	Duration	
SGP 1 to 06	Each SGP will be for total 01 hour (40 minutes for the presentation and 20 minutes for Q & A)	06 Hrs.	
Date and Time will be reflected in the Weekly Programme.			
All SGPs will be held centrally in Main Class Room			

COURSE REVIEW COMMITTEE PRESENTATION (CRCP):

Aim:

To seek comments and recommendations on the Course by the participants with a view to further improve it for the benefit of future participants

Course Review Committee (CRC):

A CRC, comprising a Chairman and 8-9 members of the Committee will be constituted from amongst the course participants in the eight week of the Course. The CRC so constituted will critically analyze aim and objectives of the course, all segments of the course curriculum and cocurricular activities and would seek comments / recommendations from colleague participants. It will submit the report to DS (T&C) SMW in the beginning of the 14th Week of the Course

Presentation (CRCP):

CRC will make a Presentation of 02 hours (01 hr for Presentation and one for Q & A) to the entire class in the last week of the Course, for which Date and Time will be reflected in the Weekly Programme

Individual Research Paper (IRP):

Each Participant will write an Individual Research Paper during the course. Selected participants will present their IRPs during the last weeks of the course. Their names and presentations' schedule will be reflected in the Weekly Training Programme. The presentations will be of 30 minutes and 20 minutes will be utilized for Q & A by the participants and comments by the review panelist. In addition, CI may nominate any participant to ask the questions from the presentation

The review panelist will be nominated from amongst the participants, immediately after the presentation has been made at which, he / she will also be given a hard copy of the presentation. The review panelist will be allowed about 10 minutes to frame questions and streamline the review contents. Other participants will be asking questions during this time. The review panelist will ask questions from his / her seat and later give comments from the rostrum

Time Allocation		
Individual Research Paper Presentations	06 (Selective) 50 minutes each	05 Hrs
• IRP Consultation 1 st & 2 nd draft		24.5 Hrs

MISCELLANEOUS EVENTS

TUTORIAL DISCUSSIONS (TDs):

Aim:

To provide enabling environment to participants for discussions in smaller groups with a view to afford them better opportunities of expressing their views on core issues vis-à-vis public policy and implementation process

Scope:

- In each term, the participants will be divided into 5 / 6 syndicates and each syndicate will have a Sponsor DS (Synd. DS)
- Each TD will be a structured one and on a specific topic, sponsored by a Faculty Member / DS
- All TDs will be held in designated Synd. Rooms (SRs) under the supervision / guidance of the designated Synd. DS

ANALYSIS PAPER (AP) AND ANALYSIS PAPER DE - BRIEFING (APDB)

Aim:

To provide the participants an opportunity to demonstrate their analytical skills. Progressive and logical development of thought in response to the requirement (the questions asked), brevity, specificity as against generalizations, coherence, conciseness and clarity is some of the qualities against which the participants' output is evaluated

Scope:

The scope of AP is as broad-based as Statecraft and Public Policy itself. Following are included in the scope of AP:

- An analysis of relevant extracts from the literature on Statecraft
- A review of any important domestic issue and its implication for Public Policy
- A constitutional or governance issue with far-reaching implications on Pakistan's national interest, aim and objectives
- A global event and its impact on Pakistan's Public Policy formulation and implementation
- An International Treaty or Agreement having an impact on Pakistan's Public Policy

Conduct of Aps:

APs are generally impromptu requirements. Participants will have to give policy input/options in writing. In AP- I, the response is restricted to 3-4 pages, in AP-II 5-6 pages and in AP – III 8-9 pages

Analysis Paper De-Briefing (APDB):

- After every AP, a de-briefing session will be conducted by the DSs
- Marked answer sheets will be given to respective participants for their information to discuss the requirement and the answers (possible policy options) offered by them
- The participants can give their input and recommendations on the conduct of AP
- After the de-briefing session, the marked APs will be returned to the DS conducting APDB

No. of APs and APDBs:

Ref	Event	Duration
AP-1	Analysis Paper-1	1.5 hrs
APDB-1	Analysis Paper De-Briefing-1	0.5 hrs
AP-2	Analysis Paper-2	2.5 hrs
APDB-2	Analysis Paper De-Briefing-2	0.5 hrs
AP-3	Analysis Paper-3	03 hrs
APDB-3	Analysis Paper De-Briefing-3	0.5 hrs
	Total	8.5 hrs

PEER RATING (PrR):

<u>Aim</u>:

To develop a sense in the participants about rating their colleague participants in three different shades of personality i.e. As a Friend", "As a Leader" and "As a Professional"

Conduct:

- At the end of each term, the participants will be asked to rate their colleague participants "As a Friend", "As a Leader" and
- "As a Professional"
- A list of all the participants will be issued to the participants, who will rate their colleague participants under the above-mentioned
- personality shades. The participant will not fill in the columns against his / her own name
- 3rd Peer Rating will be a class room activity for 02 hours at course level

Ref	Peer Rating (PrR) Events	Duration
PrR-1	Peer Rating 1 st Term (Synd Level)	0.5 hrs
PrR-2	Peer Rating 2 nd Term (Synd Level)	0.5 hrs
PrR-3	Peer Rating 3 rd Term (Course Level)	02 hrs
	Total	03 hrs